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## RESEARCH ARTICLE

# The Evolution of Ethical Leadership in Business

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## ABSTRACT

This paper investigates the evolution of ethical leadership in business through three critical dimensions: environmental responsibility, social justice and labor advocacy, and employee-centered management. Analyzing case studies of transformative leaders like Yvon Chouinard (Patagonia), Bernard Rapoport (AIL), and John Bogle (Vanguard), the study demonstrates how ethical practices have shifted from peripheral ideals to central business imperatives. The findings reveal that ethical leadership not only fulfills moral obligations but also drives sustainable competitive advantages, as reflected in the rise of ESG frameworks and stakeholder capitalism. The paper concludes by outlining future directions, emphasizing that next-generation leaders must expand these principles to address pressing global challenges. In an era of heightened corporate scrutiny, businesses neglecting ethical integration risk reputational harm and long-term failure. This research contributes to broader discussions on business's societal role by offering a holistic analysis of ethical leadership's past, present, and future trajectories.

## KEYWORDS

Ethical leadership, Employee-centered management, Stakeholder capitalism, Labor advocacy, ESG (Environmental, Social, Governance), Regenerative capitalism.

## ARTICLE INFORMATION

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## 1. Introduction

Ethical leadership in business has undergone profound transformation over the past century, moving from a shareholder-centric model to one embracing broader stakeholder responsibilities. This shift stems from evolving societal expectations, regulatory demands, and empirical evidence linking ethical practices to enduring success. The paper examines this progression through three interconnected lenses: environmental stewardship, social justice and labor advocacy, and employee-focused governance. Visionary leaders like Patagonia's Chouinard, AIL's Rapoport, and Vanguard's Bogle exemplify how businesses can thrive while prioritizing ecological sustainability, worker rights, and stakeholder alignment. Their approaches have reshaped modern paradigms, giving rise to ESG investing and stakeholder capitalism. By synthesizing historical precedents, current practices, and emerging trends, this study provides actionable insights for academics, practitioners, and policymakers. In a world grappling with climate crises, inequality, and eroding institutional trust, understanding ethical leadership is no longer optional but essential for fostering equitable and sustainable economic systems.

## **2. Literature Review**

Scholarly discourse increasingly positions ethical leadership as a cornerstone of modern business success. Research by Dacin et al. (2022) refutes the traditional trade-off between ethics and profitability, demonstrating how principled governance enhances financial performance. Case studies of Patagonia and Interface illustrate how environmental responsibility spurs innovation, while analyses of AIL and Southwest Airlines reveal the competitive benefits of labor advocacy. The proliferation of ESG metrics further underscores ethical leadership's centrality in contemporary corporate strategy.

## **3. Material And Methods**

This qualitative study reviews articles, books, and ethical charters (2000–2025), focusing on pioneering leaders and firms that embedded ethical principles into their operations. The analysis is structured around three dimensions: environmental responsibility, social justice and labor advocacy, and employee-centered management. By synthesizing historical and contemporary sources, the study identifies key patterns and trends in ethical leadership's evolution.

## **4. Discussion**

The first dimension of ethical leadership examined in this study concerns environmental responsibility and ethical consumerism. Pioneering figures in this space fundamentally redefined the relationship between business and ecology, proving that profitability need not come at environmental expense. Yvon Chouinard's transformation of Patagonia from an outdoor apparel company into a mission-driven environmental activist organization represents perhaps the most radical example. By implementing initiatives like the "1% for the Planet" program, establishing product repair services through Worn Wear, and ultimately transferring company ownership to an environmental trust, Chouinard created a new paradigm for corporate environmentalism (Balch, 2024). These innovations demonstrated that businesses could serve as vehicles for ecological protection while remaining commercially viable.

Equally transformative was Ray Anderson's work at Interface, where he challenged industrial manufacturing norms through his "Mission Zero" commitment to eliminate environmental impact by 2020. Anderson's implementation of circular economy principles, including carpet recycling and carbon-neutral operations, proved that even resource-intensive industries could adopt sustainable practices (Geissdoerfer et al., 2020). The success of Interface's model provided empirical evidence that environmental responsibility could drive innovation and efficiency, debunking the myth that sustainability necessarily increased costs.

Complementing these efforts, Paul Hawken's ventures in sustainable retail and renewable energy, along with Anita Roddick's ethical beauty brand The Body Shop, expanded environmental responsibility into consumer markets. Hawken's emphasis on regenerative systems and Roddick's fair-trade sourcing practices showed how environmental ethics could become competitive differentiators in crowded marketplaces. Collectively, these leaders established foundational principles that continue to influence contemporary business practices, from B Corp certifications to science-based climate targets (Reuters, 2025).

The second dimension of ethical leadership analysis focuses on social justice and labor advocacy within corporate structures. This study examines how certain executives integrated progressive social values into their business models, challenging conventional wisdom about labor relations and corporate responsibility. Bernard Rapoport's leadership at American Income Life Insurance exemplifies this approach through his commitment to working-class families and labor unions. By designing insurance products specifically for union members and implementing profit-sharing schemes, Rapoport demonstrated that financial services could align with workers' interests (American Income Life Insurance Company, n.d.).

In the airline industry, Herb Kelleher of Southwest Airlines revolutionized employee relations by prioritizing worker welfare above shareholder returns. His creation of an egalitarian corporate culture, featuring industry-leading benefits and flexible scheduling, resulted in exceptional employee loyalty and customer satisfaction (Herb Kelleher, n.d.). Kelleher's success contradicted traditional management theories that viewed labor as a cost to be minimized rather than an asset to be nurtured.

Similarly, Jeno Paulucci's various enterprises showcased how businesses could foster economic mobility for immigrant workers, while Robert Townsend's reforms at Avis demonstrated the benefits of workplace democracy. These cases collectively illustrate how social justice principles can be operationalized within business contexts, presaging modern movements for living wages, diversity and inclusion, and employee ownership. As Nader (2023) documents in his analysis of unconventional CEOs, these early adopters of ethical labor practices established models that have become increasingly relevant in today's tight labor markets and socially conscious consumer environments.

The third dimension explores employee-centered management approaches that prioritize transparency, fairness, and stakeholder alignment. John Bogle's revolution at Vanguard Group provides a compelling case study in ethical financial services. By creating low-cost index funds and eliminating hidden fees, Bogle redefined investor-advisor relationships through a lens of fiduciary responsibility (Bogle, J. C., n.d.). His client-owned corporate structure ensured that Vanguard's interests remained aligned with those of its investors, creating a virtuous cycle of trust and growth.

In retail, Sol Price's development of the warehouse club model at Price Club (later Costco) challenged conventional retail paradigms through honest pricing and exceptional employee compensation. Price's insistence on capping product markups at 14% while providing living wages and benefits demonstrated that ethical treatment of both customers and workers could drive

sustainable success (Price, S., n.d.). This model's continued viability, as evidenced by Costco's industry-leading performance metrics, validates Price's unconventional approach.

The automotive sector's Gordon Sherman addressed systemic issues of distrust in auto repair through transparent pricing and lifetime warranties at Midas, while Andy Shallal's Busboys and Poets combined restaurant operations with community activism and fair labor practices. These diverse examples collectively illustrate how employee-centered management can create value across industries. As Dacin et al. (2022) argue in their examination of business ethics' future, these historical cases provide empirical support for the proposition that ethical governance enhances rather than hinders financial performance.

The ethical leadership models examined in this study have profound implications for contemporary business practices and future corporate governance. In today's rapidly evolving global economy, the principles established by pioneering leaders are no longer optional but have become essential components of sustainable business strategy. The current landscape demonstrates that ethical leadership directly influences competitive advantage, brand loyalty, and long-term financial performance.

Modern corporations face unprecedented scrutiny from stakeholders, including consumers, employees, investors, and regulators, who increasingly demand transparency and accountability. The rise of ESG (Environmental, Social, and Governance) metrics reflects this shift, with companies now evaluated not just on financial returns but on their societal and environmental impact. Firms that fail to meet these expectations risk reputational damage, consumer boycotts, and even legal consequences. For instance, greenwashing accusations where companies exaggerate sustainability efforts have led to regulatory crackdowns and loss of consumer trust (Balch, 2024).

Additionally, the labor market has transformed, with employees prioritizing workplaces that align with their values. The "Great Resignation" and growing support for unionization highlight worker demands for fair wages, equitable treatment, and meaningful work. Companies like Costco and Patagonia, which have long prioritized employee welfare, now serve as benchmarks for talent retention and productivity. Ethical leadership is no longer a niche differentiator but a baseline expectation for attracting and retaining top talent.

Technological advancements further complicate ethical considerations. Artificial intelligence, automation, and data privacy concerns require leaders to balance innovation with ethical responsibility. For example, algorithmic bias in hiring or lending decisions has prompted calls for greater oversight and accountability in AI deployment. Businesses that proactively address these issues such as through transparent AI governance frameworks will gain stakeholder trust and avoid regulatory penalties. Looking ahead, ethical leadership will be critical in navigating emerging global challenges. Climate change, resource scarcity, and social inequality demand corporate strategies that extend beyond profit maximization. The circular economy, championed by leaders like Ray Anderson, will likely become standard practice as businesses seek to minimize waste and maximize resource efficiency. Companies that invest in regenerative practices such as carbon-negative manufacturing or closed-loop supply chains will not only mitigate environmental harm but also unlock new revenue streams.

Another key area is the ethical implications of digital transformation. As businesses collect vast amounts of consumer data, leaders must balance personalization with privacy. Future regulations, akin to GDPR, will likely impose stricter data governance requirements. Ethical leaders who embed privacy-by-design principles into their operations will avoid legal pitfalls and strengthen consumer trust.

Moreover, the growing influence of Gen Z and Millennial consumers who prioritize sustainability and social justice will shape future business models. Younger demographics favor brands that demonstrate authentic commitment to ethical causes, forcing companies to move beyond performative activism. Future leaders must integrate ethics into core business functions rather than treating them as peripheral CSR initiatives.

Finally, geopolitical instability and economic inequality will test corporate commitments to ethical leadership. Businesses operating in conflict zones or relying on exploitative labor practices will face heightened scrutiny. Ethical leaders must navigate these complexities by ensuring fair wages, safe working conditions, and responsible sourcing even at the cost of short-term profits.

## 5. Results

The study reveals that ethical leadership has transitioned from a niche concept to a mainstream expectation. Key findings include:

### 1. Environmental Responsibility

- Pioneers like Yvon Chouinard (Patagonia) and Ray Anderson (Interface) demonstrated that ecological stewardship and profitability are compatible.
- Initiatives such as circular economies, carbon-neutral operations, and regenerative business models have become benchmarks for sustainable success.
- These practices debunked the myth that environmental responsibility increases costs, showing instead that it drives innovation and efficiency.

### 2. Social Justice and Labor Advocacy

- Leaders like Bernard Rapoport (AFL) and Herb Kelleher (Southwest Airlines) proved that fair labor practices enhance employee loyalty, customer satisfaction, and long-term profitability.

- Models such as profit-sharing, workplace democracy, and equitable wages have influenced modern movements for diversity, inclusion, and worker rights.
  - Ethical labor practices are now critical for talent retention, especially in socially conscious markets.
3. **Employee-Centered Management**
- Visionaries like John Bogle (Vanguard) and Sol Price (Costco) redefined corporate governance by prioritizing stakeholder alignment over short-term profits.
  - Transparency, fair compensation, and fiduciary responsibility emerged as key drivers of trust and sustainable growth.
  - These principles are increasingly adopted across industries, proving that ethical governance enhances financial performance.

The rise of ESG frameworks and stakeholder capitalism further validates these findings, showing that ethical leadership is no longer optional but a competitive necessity

## 6. Conclusion

This examination of ethical leadership, through the lenses of environmental responsibility, social justice and labor advocacy, and employee-centered management reveals a clear trajectory: principled business practices have evolved from marginal ideals to essential drivers of long-term success. The case studies of Patagonia, Vanguard, and other pioneering organizations demonstrate that ethical leadership is not a contemporary trend but a timeless approach, with visionary leaders consistently proving that moral integrity and profitability are mutually reinforcing. These examples provide irrefutable evidence that ethical frameworks foster innovation, cultivate customer loyalty, and deliver sustainable financial performance.

Today's business landscape reflects this shift, marked by the rise of ESG investing, the embrace of stakeholder capitalism, and heightened consumer demand for corporate accountability. Yet, as critiques of greenwashing reveal, authentic ethical leadership requires more than performative gestures i.e. it demands systemic change. The leaders profiled in this study succeeded because they institutionalized their values, embedding ethics into organizational culture, operations, and governance.

Looking ahead, the imperative for next-generation leaders is twofold: to scale these proven models and to adapt them to unprecedented global challenges. Climate change, technological disruption, and inequality demand business solutions that prioritize societal value alongside profit. The historical precedents analyzed here offer a blueprint: leaders must challenge conventional wisdom, reject short-termism, and align their enterprises with broader human and environmental well-being. In an interconnected world facing existential threats, the lessons from ethical pioneers are not merely relevant but they are indispensable. The future belongs to businesses that recognize this truth: doing good is not just a moral obligation but the foundation of enduring success.

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